| Digital Literacy Assessment | | |
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| General Access Assessment | Findings | Interventions |
| Access to computer and broadband connectivity | * None * Home * Other | Determine reason for lack of access:   * *Interest:* Continue to Interest Assessment * *Cost:* Determine if feasible to use computer elsewhere * *Broadband availability:* Check availability in the community |
| Frequency of use today (*if patient has access to computer*) | * Not at all * Occasional * Regular user | * Continue to Interest Assessment * Determine how computer is used, if assistance is needed, what would improve use * Determine types of use, note any gaps and make recommendations; determine if any additional assistance is needed |
| Interest Assessment | Findings and Suggestions for Generating Interest | |
| Do you find it challenging to make calls for services needed, such as finding a handyman to install a light bulb or maid service to clean? | Using the Internet gives you instant access to services in your area and reviews you can use to decide which is best for you. | |
| Do you find you go out less and sometimes do not have the food or supplies you need? | Using the Internet, you can do shopping, obtain carryout, and order supplies that can be delivered to your door. You can also pay bills online and check your bank account. | |
| Do you talk on the telephone with your family or friends as much as you used to? | Using the Internet, you can make free telephone calls and/or chat with family and friends via social media. | |
| In the past, did you play cards, board games, or other activities that you would be interested in continuing if you had a partner to play with? | Digital games are widely available and often help keep you sharp and focused. | |
| Would you be interested in learning more about your health or keep track of how you are doing on managing your health issues? | There are a number of websites that give you access to useful information about your health that are very easy-to-understand, including pictures and tools that you can use; for example, keeping a health diary. | |
| Do you think there may be value in having access to your Medicare information online? | Medicare has a portal that allows you to access your health information and to manage billing. | |

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| Skills Assessment | Findings and Interventions | Interventions |
| Physical skills | * Vision sufficient to see large font on monitor * Recognition of common icons * Hand/eye coordination issues * Fine motor skills | * Need for speech dictation * Need for screen reader * Need for keyboard modifications * Need for different navigational devices (e.g., mouse, joystick) * Use of tablet |
| Research skills | * Ability to formulate search query * Ability to make connections between one search and additional areas of interest | * Demonstration * Practice |
| Information skills | * Recognize need to evaluate the information * Ability to critically evaluate information | * Demonstration * List of reliable sites |
| Socio-emotional skills | * Ability to perform effectively in virtual communication environments | * Consider whether *Depression Risk Assessment* and closer monitoring is needed * Recommend use of audiovisual devices and services |
| Real-time thinking skills | * Ability to perform several operations simultaneously under time pressure, such as in computer games | * Find games that are less action-oriented |

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