Rural Community-Based Palliative Care Program

Vision, Mission, Values and Goals

This document gives examples of vision, mission, values and goals for a palliative care team. It’s recommended to define these areas as a team to provide a foundation for making decisions and team collaboration. These examples are to assist your team’s discussions and help you create your own vision, mission, values and goals.

Definition:
The Palliative Care Team assists patients and families in determining goals, reducing the burden of chronic disease, and enhancing their quality of life through collaborative care.

Vision:
The Palliative Care Team approach will become standard practice in the care of complex patients with chronic disease.

Mission:
The Palliative Care Team provides specialized services and consultation through a multidisciplinary approach to enhance the quality of life for complex patients.

Values:
- Patient autonomy and empowerment
- Cooperation and collaboration with the patient’s primary care provider
- Communication and listening
- Building community trust and partnership
- To be stewards of the healthcare dollar
- The team will use standards of palliative care practice with patients and families
- Interdisciplinary team approach to care which includes
  - Physicians
  - Spiritual- Chaplain, Parish nurse, Clergy
  - Social services
  - Nursing- Home health care, long-term care
  - Rehabilitation- Physical, Occupational, and Speech therapy
  - Integrative therapies- Music, massage, etc.

Goals:
- Establish and maintain a Palliative Care team and service
- Educate our community on palliative care
- To have patients that would benefit from palliative care know of our services
  - To prevent patient hospital readmissions within 30 days