

2022 SOAR Medications for Opioid Use Disorder (MOUD) Treatment Boot Camp

How To Get Started and Safely Manage Patients

Leadership Support

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Disclosures

- Neither Kurt DeVine nor Heather Bell have any disclosures.

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Objectives

- Engage and obtain clinic and hospital leadership in the process of developing a program to utilize MOUD
- Understand barriers to MOUD clinic
- Describe the patient-centered approach for MOUD in a primary care clinic

Leadership Support

Barriers to Treatment

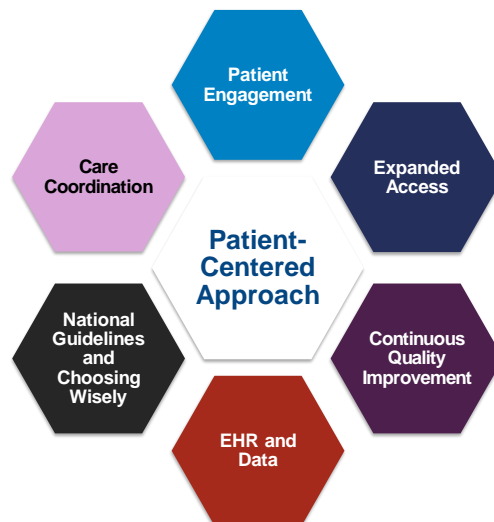
- Distance
- Availability
- Accessibility
- Stigma



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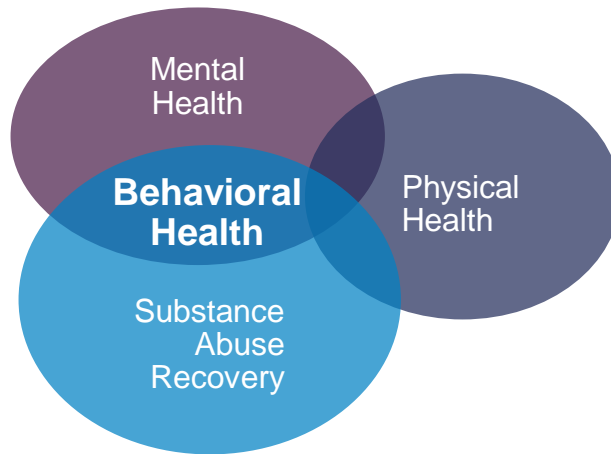
Patient-Centered Approach



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Whole-Person Care



Patient Access, Numbers, Staffing

Financial Impact of a New Clinic

- Making a decision
- Projecting volumes, cost, revenues
- Assessing performance
- Adjusting your plan



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Clinic Considerations

- Access:
 - Referrals from emergency department
 - OB services
 - Community partners
 - Child protection
 - Social services
 - Law enforcement
 - Drug courts
 - Etc.
 - Other clinic providers



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Staffing Model

- Patient volume:
 - New “presenting” problem
 - New patient?
 - Existing patient?
 - ER patient?
 - Frequency of visits?
 - Retention?

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Staffing Model

- Patient volume:
 - How many patients per provider?
 - 30/yr year 1
 - 100/yr year 2
 - 275/yr year 3+
 - Initial visits?
 - Follow up visits?
 - Care team visits?

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Assessing Performance

- Prescribing can be revenue positive
- Patients stabilized more quickly than anticipated = lower demand for RN visits
 - RN is effective in increasing access and improving the quality of care provided as well as increasing provider efficiency
 - RN maintains contact with patients between visits, manages refills, and sees patients independently
- Able to efficiently see large number of patients with limited provider time
 - Timely scheduling is critical for new patient visits
- Opportunity to engage new patients into system
- Opportunity to expand services to waived providers at primary care clinics within healthcare system

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Clinic Considerations cont.

- Care team: PCMH Team Model:
 - Care Coordinator(s)
 - Social Worker
 - Clinic Nurses
 - Pharmacy
 - Prescribing Partners

How do patients benefit from being part of a Patient Centered Medical Home Center



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Stay Tuned....

Clinic Considerations cont.

- Workflow:
 - Administrative Policies & Procedures:
 - Care plans
 - Care Coordination/Follow up
 - Visit Flow
 - Pharmacy
 - Ancillary Services (Lab)



Education

- Education:
 - Internal Education:
 - Medical Staff
 - Nursing/Clinical Support
 - Administration
 - ED:
 - Recognize signs and symptoms of withdrawal/substance use
 - Administer buprenorphine
 - Referral to program.



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Education cont.

- Surgery:
 - Protocol for managing during surgery
- Inpatient:
 - Pain protocols for acute pain management for buprenorphine patients
- OB:
 - Treatment and management of Neonatal Abstinence Syndrome (NAS)/Neonatal Opioid Withdrawal Syndrome (NOWS)

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Public Relations and Outreach

- Community Health Needs Assessment
- Social Services & Public Health
 - Child Protection
- Partnering with Schools
 - High School & Middle Schools
 - Universities (Nursing and Medical programs)
- Public Forums:
 - Coffee with A Cop
 - Community Events
 - Naloxone/fentanyl test strip access



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Public Relations and Outreach cont.

- Community collaboration: Prescription Drug Task Force:
 - Medical Staff (Physicians and APPs)
 - Clinic and hospital staff
 - Law enforcement
 - Drug court
 - Mental health and substance abuse treatment facilities
 - Schools
 - Public health and social services
 - Long term care facilities
 - Pharmacies
 - Safe Harbor (Human Trafficking)
 - Etc.



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Public Relations and Outreach cont.

- Funding:
 - Community Partnerships: Grant Opportunities
 - Local foundation support
 - State and federal legislation
 - PCMH
 - Lab costs go up (positive)
 - Pharmacy increased revenue



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What is your system's MISSION?!

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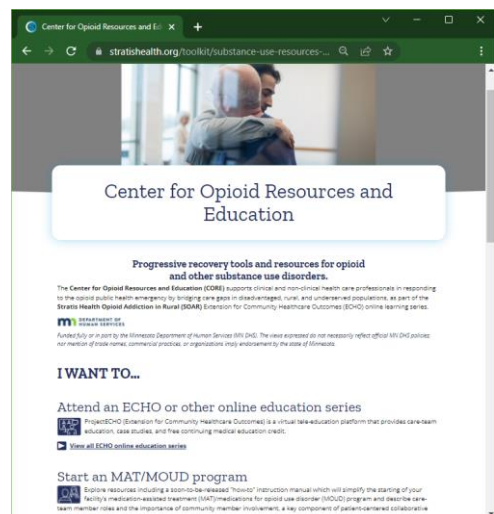
Cliffhanger 'Answer'

NEW! Center for Opioid Resources and Education (CORE)

Online source for progressive recovery tools and resources for opioid and other substance use disorders includes:

- Links to all current OUD ECHOs
- How-tos to simplify starting an MAT/MOUD program
- SUD clinical resources to use in practice
- Info to connect with other MAT/MOUD practitioners
- And more!
- [Center for Opioid Resources and Education - Stratis Health](https://stratishealth.org/toolkit/substance-use-resources-and-education/)

The **Center for Opioid Resources and Education (CORE)** supports clinical and non-clinical health care professionals in responding to the opioid public health emergency by bridging care gaps in disadvantaged, rural, and underserved populations, as part of the **Stratis Health Opioid Addiction in Rural (SOAR)** Extension for Community Healthcare Outcomes (ECHO) online learning series. <https://stratishealth.org/toolkit/substance-use-resources-and-education/>



Questions?



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**For questions regarding content
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Podcast:
The Addiction
Connection



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