

# MBQIP Open Call for Minnesota Critical Access Hospitals (CAHs)

November 16, 2022

11:00 a.m. - 12:00 p.m.



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**Hope you all are enjoying the Fall season!!!  
And early winter/snow....**



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# Agenda

- Updates:
  - MBQIP Data Reports
  - Data Submission for HCP-IMM-3
- Guest Speaker: Emma Distel, State Flex Coordinator, MDH
- Review program plan for 2022-2023
- Highlight EDTC project
- Wrap up

# Stratis Health Project Team

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## Updates

- MBQIP Data Reports
- Data Submission for HCP-IMM-3 measure
  - How to enroll into NHSN (if not already enrolled)

Visit <http://www.cdc.gov/nhsn/enrollment/index.html> for enrollment information and <https://www.cdc.gov/nhsn/pdfs/training/enroll/nhsn-facility-enrollment-training.pdf> for training and enrollment procedures.

## Minnesota Flex Program for Critical Access Hospitals

**Emma Distel, State Flex Coordinator**  
Office of Rural Health and Primary Care  
Minnesota Department of Health

## Objectives

- Describe State Flex Coordinator Role
- Describe the MN Flex Program
  - what it is,
  - why it exists,
  - how it supports MN CAHs,
  - its relationship to MBQIP
- Discuss Stratis Health's Role in the MN Flex Program
- Provide opportunity for Q&A

## What is the MN Flex Program?

- What it is
- Why it exists
- How it supports MN CAHs

## Medicare Beneficiary Quality Improvement Project (MBQIP)

- Flex quality program specifically created for CAHs to:
  - Increase available quality data
  - Opportunities for benchmarking against peer hospitals
  - Improving outcomes and quality of care
- All CAHs have signed MOU to participate

## Stratis Health's Role in the MN Flex Program

- Data Abstraction training and consultation
- Data Reporting
- Technical Assistance
- Providing opportunities to learn and share
- MBQIP Monthly Reporting Reminders
- MBQIP Monthly Newsletter
- Website:  
<https://stratishealth.org/minnesota-mbqip-reporting-and-improvement-assistance/>

## Emma's Contact Email

- Any questions about Flex Program or MBQIP or any related state programs, please contact Emma at:  
[Emma.distel@state.mn.us](mailto:Emma.distel@state.mn.us)

## Flex QI Program Plan September 2022 – August 2023

## Program Plan: 2022-2023

- Technical assistance – 1:1 individual CAH support for MBQIP core measures data reporting
- Data Abstraction training and consultation
- Open Calls – MBQIP core measures reporting and opportunities to learn and share about QI activities
- EDTC measure reporting and quality improvement
  - Data review
  - Abstraction for accuracy
  - Process improvement
  - EDTC Open Calls – focused calls with all CAHs to problem solve/topics on data documentation and process improvement
  - Targeted technical assistance

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## EDTC Project 2021-2022 Highlights

- Project Aim: raise EDTC composite measure % for CAHs <60% score for three consecutive quarters.
- 10 CAHs with the composite EDTC score in Q2 2021 <60% were targeted for participation; 6 of the original CAHs participated and 2 CAHs slightly higher than 60% also joined the project.

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## EDTC Project Interventions

1. Data as an Intervention: outreach to include a visual of the CAH's score relative to other MN CAHs (will also track and provide data in same format over the course of the project).
2. Abstraction for Accuracy-style consultation to ensure the data reflects (documentation) practice and to begin collaborative thinking and coaching on process and the kinds of things that impact EDTC measures.
3. Consultations to coach participants to a) identify an (the) issue causing the problem/the low performance, b) determine how to correct the issue, c) implement the correction, d) check effectiveness of solution.
4. EDTC QI Group Calls and progress reports

## EDTC Project Results

- All CAHs found that nursing home transfer and ED provider note documentation were the biggest areas for improvement and believed that if successful would help raise their EDTC performance scores.
- Examples of CAH level interventions:
  - Pairing up with an ED leader (Nursing manager, ED director) to champion the work and get buy in from clinical staff to adopt documentation tools.
  - Nursing leaders develop and provide education around documentation. Sets expectations to build accountability.
  - Reviewing/auditing charts daily and providing real time feedback on documentation and what needs to be fixed.
  - Engaging nursing staff/leaders to provide education.
  - Reviewing EDTC data at team meetings to bring attention to issues and why CAH should work on it.
  - Developing documentation checklists, EHR modification.
  - Adding complete and timely documentation as part of the contracting arrangements with contracting providers.



## EDTC Project – Lessons Learned

- Most common issues: data elements for ED provider note and nursing home transfer
- EHR requiring ED provider note be signed before information can be visible to abstract (if not signed, counted as not complete) – this is not a measure requirement; challenge with IT systems set up – requires long term fix
- Stringent interpretation of the measure manual instructions – work in progress
- General EHR issues pulling data lists to abstract
- Interventions such as documentation checkbox, review and timely feedback to providers and nursing home form standardization provide quick fixes
- Staff buy in very important to implementing changes

## Wrap up

- Open Call Schedule/Register:  
[Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health](#)
  - Next call: January 11, 2023| 1:00 – 2:00 p.m.
- EDTC Open QI Calls/Reach outs – Start in December and January
- Population Health/Health Equity Collaborative Update
  - Contact Jodi Winters to sign up if your CAH is interested or if any follow up questions

## Thank you!

*This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$225,000 with 0.00 percentage financed with nongovernmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.*

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