EDTC QI Open Call for Minnesota Critical Access Hospitals (CAHs)

March 8, 2023
11:00 a.m. – 12:00 p.m.

EDTC Measure Focus 2023

- EDTC measure reporting and quality improvement
  - Data review
  - Abstraction for accuracy
  - Process improvement
  - EDTC Open Calls – focused calls with all CAHs to problem solve/topics on data documentation and process improvement, best practice sharing and lessons learned
  - Targeted technical assistance

- EDTC QI Open Calls: March 8, May 24, August 16
  - Registration at: Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health (will also send reminder emails)
Stratis Health Project Team

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Today’s Agenda:

• EDTC Scatterplots – have you had a chance to review?
• One CAH’s process for EDTC
• Issues discussion
CAH Presentation

• New Ulm Medical Center EDTC Process
The low hanging fruit.

Gap: Information was sent but it doesn’t follow the same process as the acute care transfer since the MD signature & MD to MD hand-off were not required for this transfer.

SNF returns

What did we do?

• Thought about “Care Everywhere”
  • But do we really know that the SNF staff know how to use it?
  • Do we really know what information is available and when it is viewable?
• Developed a note to be place in the AMR by the ED Tech who prepares the information sent with the patient.
What did we do?

- Our EMR is Epic
- There is a “ED transfer Report” that is sent. It is a static report that lists everything documented by staff, all notes, flow sheets, meds administered, orders etc.
- The practice of sending this report and a face sheet was hardwired for any and all transfers.
- What is different is the need to include the Physician-to-Physician interaction. (this requires another form)

**Solution:** Developed a “dot phrase” that the ED Tech places in the AMR listing the documents that were sent to the SNF.
EDTC Measure Focus

Issues Discussion – Facilitated Open Time

• Nursing home transfers documentation
• Care Everywhere and EDTC Data documentation
• Provider note
• Lab Communication
Wrap up

• EDTC QI Open Call Schedule/Register:
  Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health
  – Next call: May 24, 2023| 11:00 – 12:00 p.m.
• Invite to present at next meeting
• Issues/topics discussion – feel free to bring forward
• Any questions – reach out to any one of us on the team

QI Resource Reminder

• MBQIP Toolkit: Brainstorming Tool
  Brainstorming-tool.docx (live.com)
• Performance Improvement Action Plan
  project-action-plan-template.docx (live.com)
• Project Documentation Template
  ten-step-quality-improvement-project-documentation-template.docx (live.com)
See you again soon!

Thank you!

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