EDTC QI Open Call for Minnesota Critical Access Hospitals (CAHs)

August 16, 2023
11:00 a.m. – 12:00 p.m.

Stratis Health Project Team

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**EDTC Measure Focus 2023**

- EDTC measure reporting and quality improvement
  - Data review
  - Abstraction for accuracy
  - Process improvement
  - EDTC Open Calls – focused calls with all CAHs to problem solve/topics on data documentation and process improvement, best practice sharing and lessons learned
  - Targeted technical assistance
- EDTC QI Open Calls

**Today’s Agenda:**

- Statewide EDTC Data
- Lessons Learned on Best Practices
- Open Discussion
EDTC Composite Rate - Statewide

EDTC Composite Rate

EDTC Snapshot: Comparison in Time

- Year to Year Comparison (Q2 2022 vs Q2 2023)
  - Q2 2022: 25 CAHs were under 80%
  - Q2 2023: 21 CAHs were under 80%, however, 18 have had improvement in their scores

Q2 2023:
- 55 CAHs have scores over 80% now compared to 51 CAHs in Q2 2022
EDTC – What we found

- Not including nursing home discharges/transfers in the population
- Misinterpreting measure manual instructions – work in progress
- ED provider note:
  - must be signed before information is available to abstract
  - If not signed counted as not complete – never was a measure requirement
- Lack of hospital staff understanding the measure – why are they doing this
- Staffing changes
- General EHR issues:
  - Getting pull lists for abstraction
  - Not knowing what reports are available to access
  - Difficulty getting anything added/changed

Your Solutions/Best Practices

Understanding the measure:
- Abstraction retraining/ initial training on the EDTC Specifications Manual/abstraction video
- Nursing leaders develop and provide education around documentation. Sets expectations to build accountability
- Reviewing/auditing charts daily and providing real time feedback on documentation and what needs to be fixed
Your Solutions/Best Practices

• **Documentation Process:**
  – Developing documentation checklists, EHR modification when possible
  – Adding complete and timely documentation as part of the contracting arrangements with contracting providers
  – Identify and implement a standardized process for documentation and transfer of information to the next setting of care
  – Update paper transfer forms to ensure capture of all the required data elements and documentation that necessary information was communicated to the next setting of care
  – Implement prompts, hard stops, and documentation in the EHR to ensure elements are captured and communicated to the receiving facility, whether electronically or via a printed-paper form
  – Develop standardized processes to report outstanding test or lab results to the next setting of care if not available prior to transfer

Your Solutions/Best Practices

• **EDTC as part of QI Strategy:**
  – Reviewing EDTC data at team meetings to bring attention to issues
  – Pairing up with an ED leader (Nursing manager, ED director) to champion the work and get buy in from clinical staff to adopt documentation tools.
Open Discussion

• Sharing other practices or issues that were not mentioned

• Ask Robyn anything

Open Discussion cont’d.

• How can we best serve your work on EDTC measure going forward?

• What would you like more, less of?

• What else would you like us to know?
See you again soon!

Thank you!

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $225,000 with 0.00 percentage financed with nongovernmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.