

EDTC QI Open Call for Minnesota Critical Access Hospitals (CAHs)

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11:00 a.m. – 12:00 p.m.



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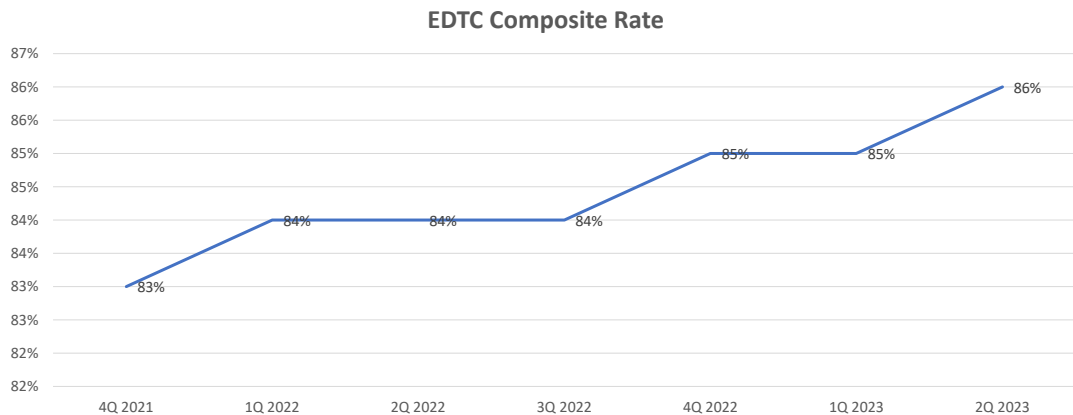
EDTC Measure Focus 2023

- EDTC measure reporting and quality improvement
 - Data review
 - Abstraction for accuracy
 - Process improvement
 - EDTC Open Calls – focused calls with all CAHs to problem solve/topics on data documentation and process improvement, best practice sharing and lessons learned
 - Targeted technical assistance
- EDTC QI Open Calls

Today's Agenda:

- Statewide EDTC Data
- Lessons Learned on Best Practices
- Open Discussion

EDTC Composite Rate - Statewide



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EDTC Snapshot: Comparison in Time

- Year to Year Comparison (Q2 2022 vs Q2 2023)
 - Q2 2022: 25 CAHs were under 80%
 - Q2 2023: 21 CAHs were under 80%, however, 18 have had improvement in their scores

Q2 2023:

- 55 CAHs have scores over 80% now compared to 51 CAHs in Q2 2022

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EDTC – What we found

- Not including nursing home discharges/transfers in the population
- Misinterpreting measure manual instructions –work in progress
- ED provider note:
 - must be signed before information is available to abstract
 - If not signed counted as not complete – never was a measure requirement
- Lack of hospital staff understanding the measure – why are they doing this
- Staffing changes
- General EHR issues:
 - Getting pull lists for abstraction
 - Not knowing what reports are available to access
 - Difficulty getting anything added/changed

Your Solutions/Best Practices

Understanding the measure:

- Abstraction retraining/ initial training on the EDTC Specifications Manual/abstraction video
- Nursing leaders develop and provide education around documentation. Sets expectations to build accountability
- Reviewing/auditing charts daily and providing real time feedback on documentation and what needs to be fixed

Your Solutions/Best Practices

- **Documentation Process:**
 - Developing documentation checklists, EHR modification when possible
 - Adding complete and timely documentation as part of the contracting arrangements with contracting providers
 - Identify and implement a standardized process for documentation and transfer of information to the next setting of care
 - Update paper transfer forms to ensure capture of all the required data elements and documentation that necessary information was communicated to the next setting of care
 - Implement prompts, hard stops, and documentation in the EHR to ensure elements are captured and communicated to the receiving facility, whether electronically or via a printed-paper form
 - Develop standardized processes to report outstanding test or lab results to the next setting of care if not available prior to transfer

Your Solutions/Best Practices

- **EDTC as part of QI Strategy:**
 - Reviewing EDTC data at team meetings to bring attention to issues
 - Pairing up with an ED leader (Nursing manager, ED director) to champion the work and get buy in from clinical staff to adopt documentation tools.

Open Discussion

- Sharing other practices or issues that were not mentioned
- Ask Robyn anything

Open Discussion cont'd.

- How can we best serve your work on EDTC measure going forward?
- What would you like more, less of?
- What else would you like us to know?

See you again soon!

Thank you!

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