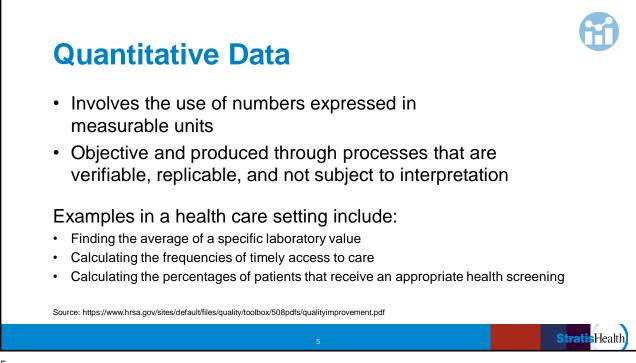
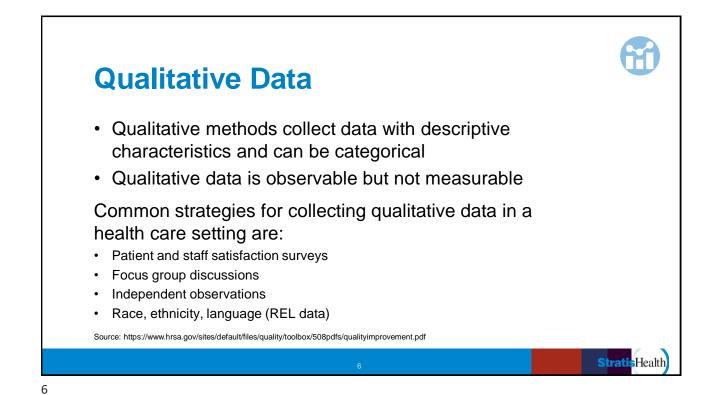


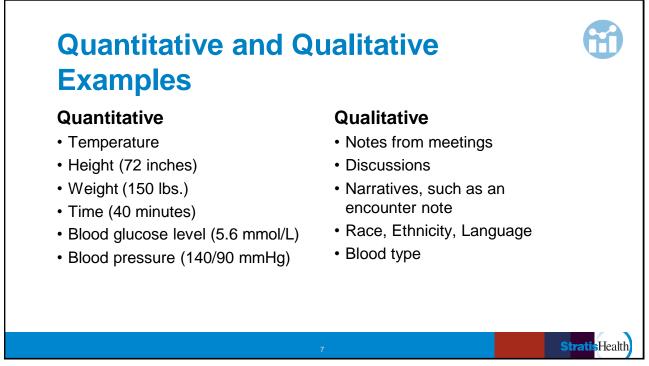
Quantitative vs. Qualitative Data

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Process vs. Outcome Measures

Process Measures

Purpose

- Assess our processes:
 - Are they still working for us?
 - Are we using them?
 - Are we using them accurately?
- If a process or procedure is changed as part of a corrective action, it is important to know if the change actually occurred
- If the outcome improves, you want to know if it was linked to an actual change in process

Examples

 The number of patients that receive a second blood pressure check if the first measurement is elevated during an encounter

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 The number of patients over 18 who are screened for prediabetes that are not already diagnosed with diabetes or gestational diabetes



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Outcome Measures

Purpose

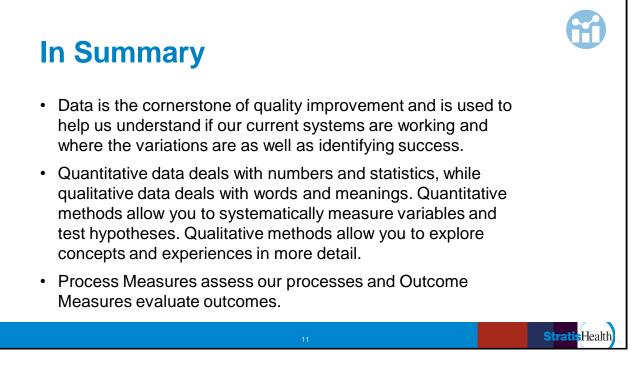
- Measure our outcomes
 - What was the impact on the community members?
 - Did the change in process have the desired result?
- Measuring the process is not enough if your goal is to assess whether the change you have put in place had the desired effect
- You want to see a change in outcome

 typically focused on how the
 patient's health has been affected

Examples

- The percentage of patients diagnosed with hypertension that have their BP under control
- The percentage of patients diagnosed with prediabetes that have not progressed to a diabetes diagnosis within one year of the original diagnosis

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Stratis Health is a nonprofit organization that leads collaboration and innovation in health care quality and safety and serves as a trusted expert in facilitating improvement for people and communities.

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