MBQIP Open Call for Minnesota Critical Access Hospitals (CAHs)

October 5, 2023
1:00 p.m. - 2:00 p.m.

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Hope you all are enjoying the Fall season!!!

Agenda

Updates:
- MBQIP Data Reports
- Data Reporting Due Dates
- Review the steps to ensure your data was accepted to Hospital Quality Reporting (HQR)
- HCP-IMM-3 NHSN Reminder

- Proposed updates to MBQIP core measures

- Ongoing EDTC Quality Improvement Lessons

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Stratis Health Project Team

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Updates

- MBQIP Q1 2023 Data Reports
- Upcoming Data Reporting Due Dates
- Review the steps to ensure your data was accepted to Hospital Quality Reporting (HQR)
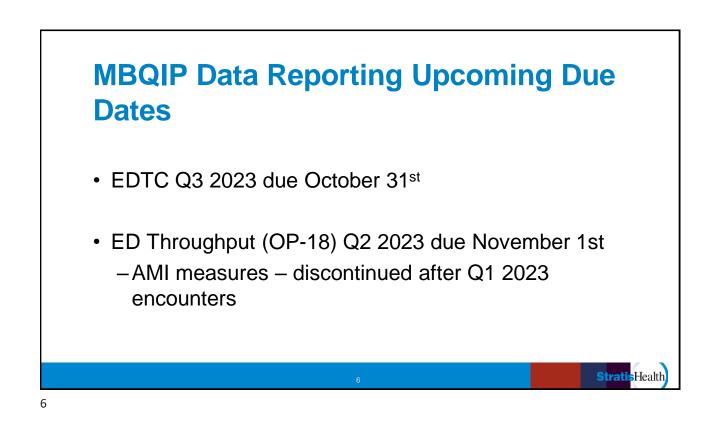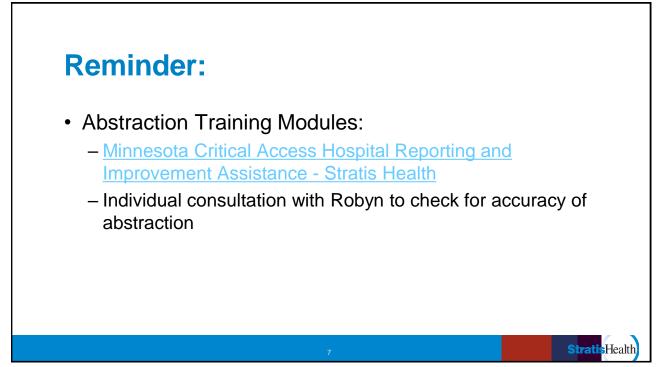- Data Submission Reminder for HCP-IMM-3 measure

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MBQIP Data Reporting Status

- Q1 2023: 75 CAHs reported on at least one measure to HQR or NHSN
- Out of the 75 submitting:
  - 1 did not submit AMI (OP-2,OP-3) and ED-Throughput (OP-18)
  - 8 did not submit Healthcare Personnel (HCP) Influenza Vaccination for the Q4 2022 – Q1 2023
  - All CAHs submitted EDTC data for Q2 2023

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MBQIP Data Reporting Upcoming Due Dates

- EDTC Q3 2023 due October 31st

- ED Throughput (OP-18) Q2 2023 due November 1st
  - AMI measures – discontinued after Q1 2023 encounters

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Reminder:

- Abstraction Training Modules:
  - Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health
  - Individual consultation with Robyn to check for accuracy of abstraction

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How to make sure your HQR data submission was accepted and not rejected

After your data is submitted you should get confirmation that the data was received. To check and make sure the data was accepted and not rejected, run the Case Status Summary Report. This report is run from the Hospital Quality Reporting portal. To Run the Case Status Summary Report:

1. Log in to HQR via your HARP account.
2. Under the **Dashboard** on the left-hand side of the screen, select **Data Results** and **Chart Abstracted**.
3. Select the **File Accuracy** tab.
4. Under **Program** chose **OQR** (Outpatient Quality Reporting).
5. Under **Report** select **Case Status Summary**.
6. Under Encounter Quarter select the quarter for the data you have just submitted.
7. Click on **Export CSV**. Your report will appear in an Excel format showing the number of cases that made it to the warehouse for each measure submitted and the number accepted and/or rejected.

If your Case Status Summary Report shows that cases have been rejected, run the Submission Detail Report. This report will show you why your cases have been rejected. Correct the errors and resubmit those cases. Follow the above steps but select **Submission Detail** as your report.

If your Case Status Summary Report shows no data fits the criteria, then the data you submitted did not make it to the warehouse. Something must have gone wrong with your submission so try again.
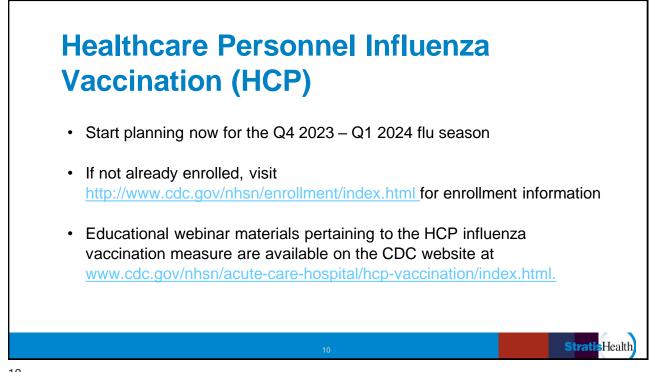
Do not wait until right before the data due date to submit and check on your data. If you have rejected cases, you will want to have time to correct the errors and resubmit. Once the due date has passed, no further data will be accepted for the quarter.

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New Version of Outpatient CART

- Latest outpatient CART version – 1.23.0
- Not compatible with prior CART versions so will need to do a new initial installation, not an upgrade.
- ****Do not install CART 1.23.0 until all Quarter 2, 2023 abstractions have been completed and submitted to HQR.**
- Check CMS email from 9/28/2023

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Healthcare Personnel Influenza Vaccination (HCP)

- Start planning now for the Q4 2023 – Q1 2024 flu season

- If not already enrolled, visit http://www.cdc.gov/nhsn/enrollment/index.html for enrollment information

- Educational webinar materials pertaining to the HCP influenza vaccination measure are available on the CDC website at www.cdc.gov/nhsn/acute-care-hospital/hcp-vaccination/index.html.

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NHSN ServiceNow

- ServiceNow is a web-enabled customer service application where NHSN Users can submit questions to NHSN.

- The information you provide through the NHSN-ServiceNow Customer Service Portal will be routed directly to the right Support Specialist or Subject Matter Expert so we can answer your questions faster.

- Information on how to log in to the NHSN ServiceNow Customer Service Portal and FAQs can be found here.

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MBQIP Core Measures Proposed Updates

Current MBQIP Core Measures

Core MBQIP Measures			
Patient Safety/Inpatient	*Patient Engagement*	*Care Transitions*	*Outpatient*
HCP/IMM-3 (formerly OP-27): Influenza Vaccination Coverage Among Healthcare Personnel (HCP) **Antibiotic Stewardship:** Measured via Center for Disease Control National Healthcare Safety Network (CDC NHSN) Annual Facility Survey	**Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS)** *The HCAHPS survey contains 21 patient perspectives on care and patient rating items that encompass eight key topics:* • Communication with Doctors • Communication with Nurses • Responsiveness of Hospital Staff • Communication about Medicines • Discharge Information • Cleanliness of the Hospital Environment • Quietness of the Hospital Environment • Transition of Care *The survey also includes screener questions and demographic items. The survey is 29 questions in length.*	**Emergency Department Transfer Communication (EDTC)** *1 composite; 8 elements* • **All EDTC Composite** • Home Medications • Allergies and/or Reactions • Medications Administered in ED • ED provider Note • Mental Status/Orientation Assessment • Reason for Transfer and/or Plan of Care • Tests and/or Procedures Performed • Test and/or Procedure Results	**AMI:** • **OP-2:** Fibrinolytic Therapy Received within 30 minutes • **OP-3:** Median Time to Transfer to another Facility for Acute Coronary Intervention **ED Throughput** • **OP-18:** Median Time from ED Arrival to ED Departure for *Discharged* ED Patients • **OP-22:** Patient Left Without Being Seen

Proposed Updates to MBQIP Core Measures

Updates to the MBQIP Core Measures

Global Measures	Patient Safety	Patient Experience	Care Coordination	Emergency Dept.
• **CAH Quality Infrastructure Implementation (new)** • **Hospital Commitment to Health Equity (new)**	• Healthcare Personnel Influenza Immunization (existing) • Antibiotic Stewardship Implementation (existing) • **Safe Use of Opioids eCQM (new)**	• Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) (existing)	• **Hybrid All-Cause Readmissions (new)** • **SDOH Screening (new)** • **SDOH Screen Positive (new)**	• Emergency Department Transfer Communication (EDTC) (existing) • OP-18 Time from Arrival to Departure (existing) • OP-22 left without being seen (existing)

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Resource on Ongoing Lessons from the EDTC Quality Improvement

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Wrap up

- Open Call Schedule/Register:

  Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health

- EDTC Open QI Call – November 15, 11-12 pm CT

- Individual Reach outs

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Thank you!

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