

EDTC QI Open Call for Minnesota Critical Access Hospitals (CAHs)

November 15, 2023

11:00 a.m. – 12:00 p.m.



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Stratis Health Project Team

Senka Hadzic, Program Manager

shadzic@stratishealth.org

Robyn Carlson, Quality Reporting Specialist

rcarlson@stratishealth.org

Jodi Winters, Executive Assistant

jwinters@stratishealth.org

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EDTC Measure Focus 2023

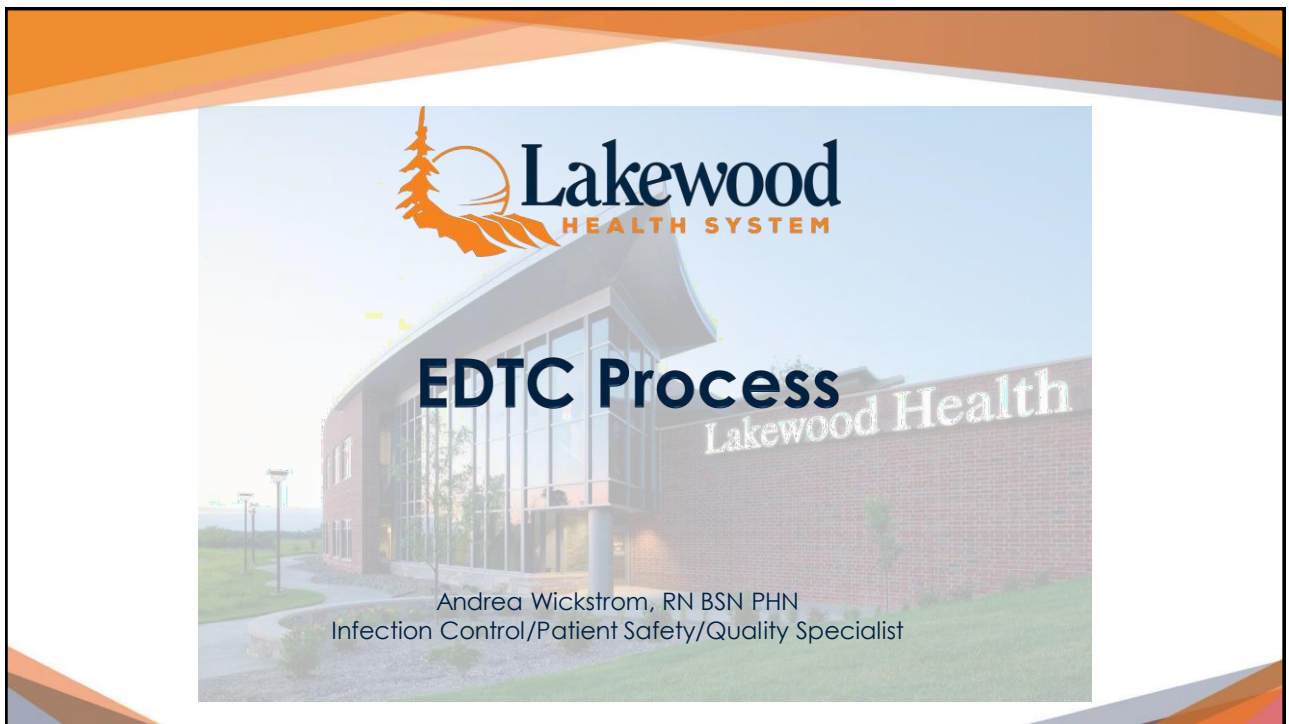
- EDTC measure reporting and quality improvement
 - Data review
 - Abstraction for accuracy
 - Process improvement
 - EDTC Open Calls – focused calls with all CAHs to problem solve/topics on data documentation and process improvement, best practice sharing and lessons learned
 - Targeted technical assistance
- EDTC QI Open Calls

Today's Agenda:

- Lakewood Health System Process for EDTC
- Open Discussion
- Lessons Learned on Best Practices Document Now on the Website: [Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health](#)

Lakewood Health System

- EDTC Process



Tips for Accurate Data Gathering

- Read and use the Data Specifications Manual
- Highlight main points
- Ask questions
- Have the manual by you when gathering data
- Search in the patient's chart
- Make sure you have the most updated version of the manual



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Things to remember...

- MD notes
- Nursing notes
- Media tab
- Encounter vs Notes tabs
- Informed consent for ROI
- Shared EMR



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Data Elements

- ED Provider Note

Does not need to be signed !!!!

Notes for Abstraction:

Provider note must include, at a minimum:

- Reason for the current ED encounter (medical complaint or injury)
- History of present illness or condition
- A focused physical exam
- Relevant chronic conditions, though chronic conditions may be excluded if the patient is neurologically impaired/altered



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Data Elements (cont.)

- Mental Status/Orientation Assessment

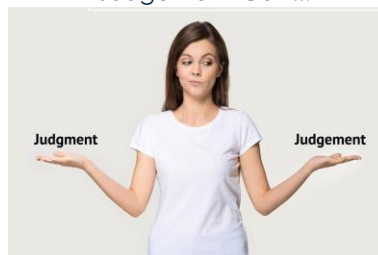
Notes for Abstraction:

Acceptable documentation includes **but is not limited to:**

- Alert
- Oriented
- Comatose
- Confused
- Demented
- Unresponsive
- Any Coma/Stroke Scale (e.g., Glasgow coma scale)
- Any mental status/orientation exam, scale, or assessment

Use the available scales (Glasgow etc) and flowsheets (neuro etc).

Judgement Call !!!



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Data Elements (cont.)

- Tests and/or Procedures Results

Notes for Abstraction:

- If facilities have a shared electronic health record, then tests and procedure results are considered sent, select yes.
- If results are not sent and facilities do not share electronic health records, then documentation **must include a plan to communicate results** to select yes.
- If no plan to communicate results, select no.



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Data Elements (cont.)

- Documentation needs to show **HOW** results will get to the transfer facility, but no proof that results were sent is needed
- “Results will be faxed to transfer facility”
- Needs documentation stating “Send results to ...”
- Pending labs: notes showing facility has a plan to communicate results



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ED Throughput and ED STK

- Measures added in CART tool and submitted in QualityNet/HQR
- Make sure data submission was accepted and not rejected
- Include this step as a routine for data abstraction
- Wait for the HQR email stating file processing is complete and RUN THE REPORT in HQR.



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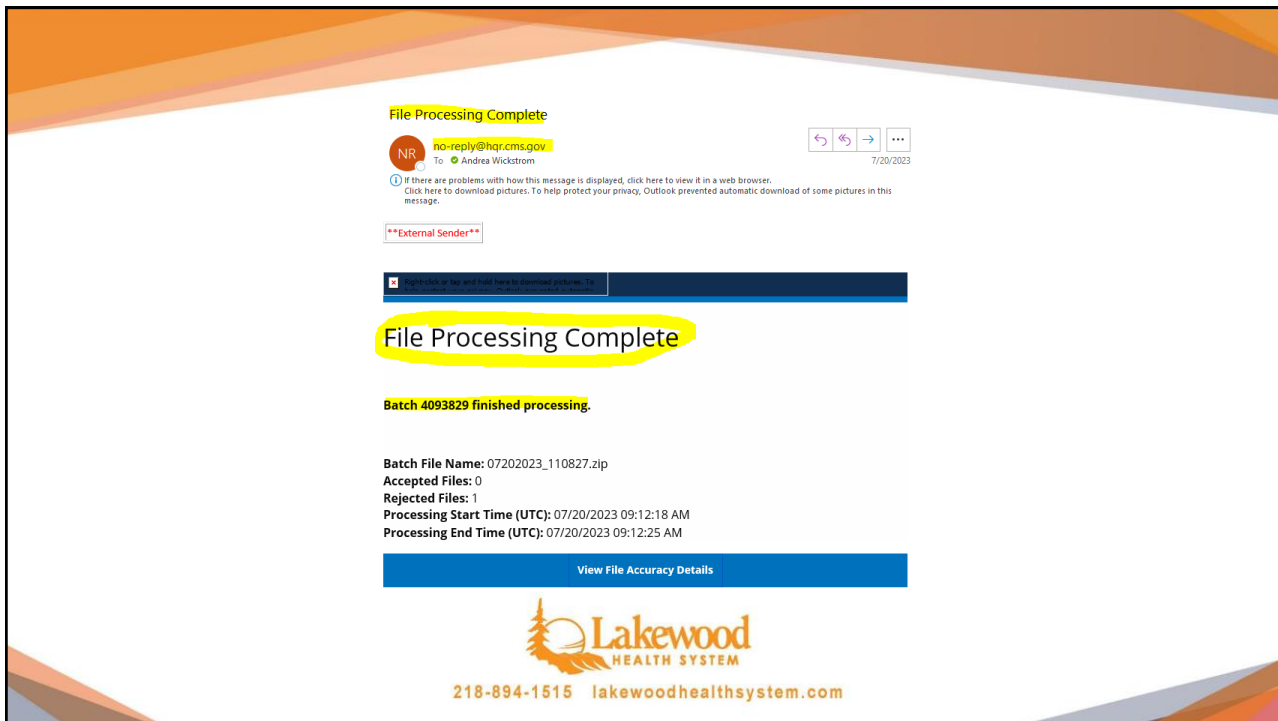
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Search						
Batch File Name	Batch ID	Program	File Size	Upload Date	Uploaded By	Status
07202023_...	4093836	OQR	81 kB	7/20/2023	LAKWOOD HEAL...	Accepted

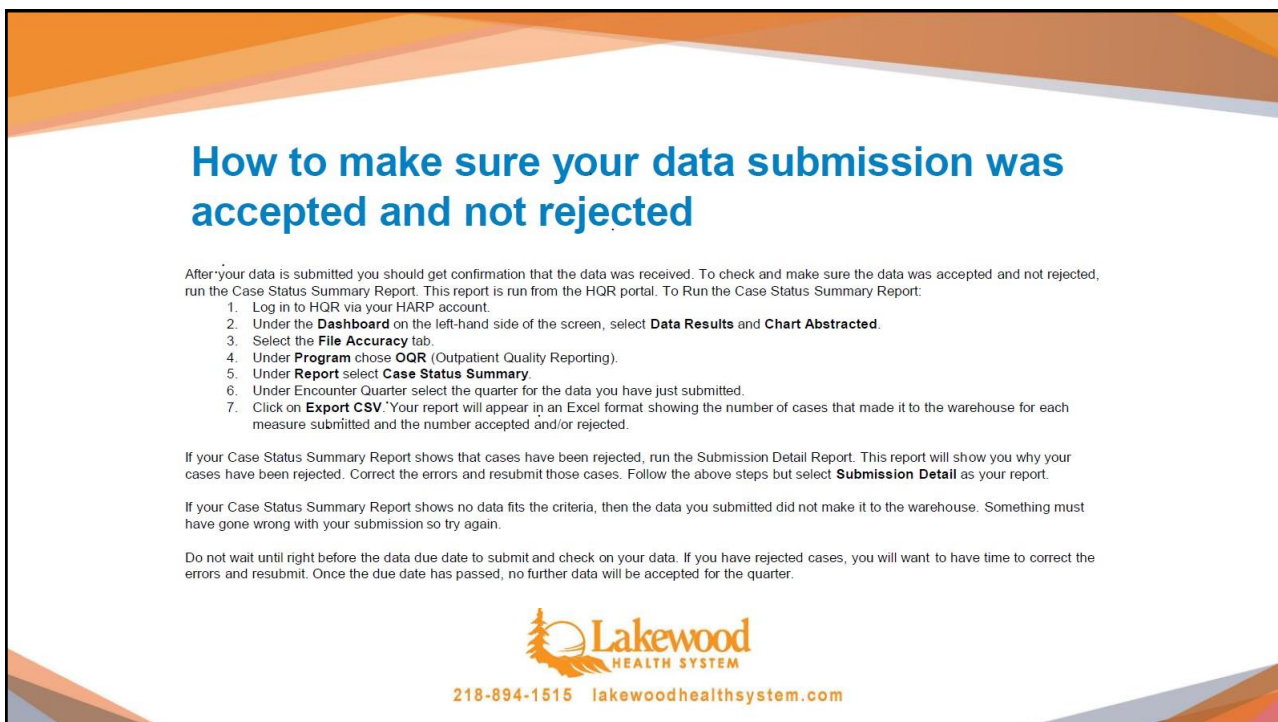


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	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	OQR - Case Status Summary Report															
2	Quarter: 04/01/2023 - 06/30/2023															
3	Provider(s): 241329															
4																
5	Provider	Measure	Unique Ca	Cases Accepted	Cases Rejected											
6	241329 LA	OQR-ED	108	108	0											
7	241329 LA	OQR-STK	18	18	0											
8																
9	Footnote:															
10	Unique Cases (patient medical records) that were abstracted and submitted to the CMS Clinical Data Warehouse. Identical cases that are resubmitted are only counted once.															
11	Accepted Cases met the acceptance criteria and were successfully submitted and stored in the CMS Clinical Data Warehouse.															
12	Rejected Cases DO NOT count toward successful submission. For specific information on this case detail, please see the Hospital Reporting - Submission Detail Report.															
13	Deleted cases and test cases have been removed from all case counts.															
14																

Reminders

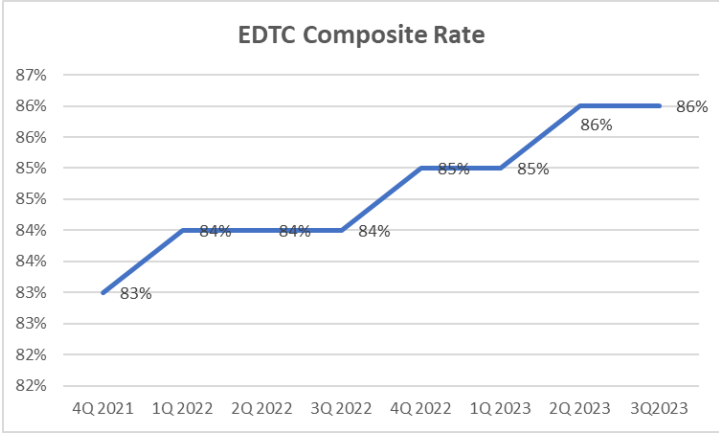
- Submit data and run the reports as early as you can so you have time to fix issues that may arise
- Make sure you have the right version of CART. They can be found in QualityNet.
- Read and use the Hospital Outpatient Specifications Manuals (CMS.gov/QualityNet)

Questions



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EDTC Composite Rate - Statewide



EDTC Best Practices Lessons Learned

- Now on the Website:
[Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health](#)
- Living document so new lessons will be added as you learn and share new process improvement practices

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EDTC Actions Going Forward

- Great work done – EDTC composite score raised across the board
- Continue to work on it – the goal is continuous improvement
 - Review your CAH's EDTC, especially the individual components
 - Abstraction accuracy
 - Process improvement on components affecting the score – EDTC best practices as a starting point
 - 1:1 calls continue with everyone to talk through issues

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Open Discussion

- Sharing other practices or issues that were not mentioned
- Ask Robyn anything

Open Discussion cont.

- How can we best serve your work on EDTC measure going forward?
- What would you like more, less of?
- What else would you like us to know?

See you again soon!

Thank you!

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