

Rural EMS Quality Improvement Basics Course Overview

Slide 0

Welcome to the Rural EMS Quality Improvement Basics Course Overview.

Slide 1

The QI basics program was initially designed for the staff of health care organizations to introduce the concepts of quality improvement. Fortunately, the same material will help rural EMS providers implement quality improvement. To make that transition a little easier, we will provide examples that rural EMS providers can appreciate using the same approach.

Slide 2

We designed this course to suit the needs of rural EMS providers by dividing the topic of quality improvement into three distinct levels that build on each other. Each level has a target audience. If you will be completing more than one level, we recommend completing them in order:

- Level 1 Improvement Awareness, is appropriate for all EMS providers. It will provide a better understanding of why we engage in quality improvement and what it can mean for you, your organization, your community, and most importantly, your patients.
- Level 2 Improvement Implementation, will provide more details and training for people who want to understand how to engage in quality improvement projects led by others.
- Level 3 Improvement Leader, is directed towards those with motivation and desire to lead others in implementing improvement initiatives.

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$740,000 with 0% financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official view of, nor an endorsement, by HRSA, HHS or the U.S. Government. (June 2023)