

MBQIP Open Call for Minnesota Critical Access Hospitals (CAHs)

October 9, 2024

12:00 - 1:00 p.m.

Welcome! We are glad you are here!



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Today's Discussion

- **Emma Distel and Valarie Stofferahn from the MN State Flex Program** at the [MDH Office of Rural Health and Primary Care](#) will review what is being asked with this survey and how it will inform MN projects for the MN CAHs.
- **Megan Lahr from the Flex Monitoring Team** will overview the survey's purpose, how it supports the entire CAH organization and long-term quality infrastructure, importance of the data, etc.
- **Senka Hadzic from Stratis Health, MN MBQIP Quality Sub-grantee**, will review how to complete the assessment, and how we plan to support you in completing it.
- **Provide space for the MN CAHs to ask questions.**

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MBQIP Data Reporting Updates

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MBQIP 2025: Updated Core Measure Set

Global Measures	Patient Safety	Patient Experience	Care Coordination	Emergency Department
<i>CAH Quality Infrastructure Implementation*</i>	Healthcare Personnel Influenza Immunization*	Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS)	<i>Hybrid All-Cause Readmissions*</i>	Emergency Department Transfer Communication (EDTC)
<i>Hospital Commitment to Health Equity*</i>	Antibiotic Stewardship Implementation*		<i>Social Determinants of Health (SDOH) Screening*</i>	OP-18 Time from Arrival to Departure
	<i>Safe Use of Opioids (eCQM)*</i>		<i>SDOH Screen Positive*</i>	OP-22 Left without Being Seen*

[Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health](#)

Nine measures are reported once annually (* denotes annual submission)
 Three measures reported quarterly (HCAHPS, EDTC, OP-18)

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MBQIP Data Reporting Upcoming Due Dates

- **EDTC** Q3 2024 due October 31 (MHA Portal)
- **OP-18** Q2 2024 due November 1 (Hospital Quality Reporting)
- Population and Sampling is optional.

How to make sure your HQR data submission was accepted and not rejected

After your data is submitted you should get confirmation that the data was received. To check and make sure the data was accepted and not rejected, run the Case Status Summary Report. This report is run from the Hospital Quality Reporting portal. To Run the Case Status Summary Report:

1. Log in to HQR via your HARP account.
2. Under the **Dashboard** on the left-hand side of the screen, select **Data Results** and **Chart Abstracted**.
3. Select the **File Accuracy** tab.
4. Under **Program** chose **OQR** (Outpatient Quality Reporting).
5. Under **Report** select **Case Status Summary**.
6. Under Encounter Quarter select the quarter for the data you have just submitted.
7. Click on **Export CSV**. Your report will appear in an Excel format showing the number of cases that made it to the warehouse for each measure submitted and the number accepted and/or rejected.

If your Case Status Summary Report shows that cases have been rejected, run the Submission Detail Report. This report will show you why your cases have been rejected. Correct the errors and resubmit those cases. Follow the above steps but select **Submission Detail** as your report.

If your Case Status Summary Report shows no data fits the criteria, then the data you submitted did not make it to the warehouse. Something must have gone wrong with your submission so try again.

Do not wait until right before the data due date to submit and check on your data. If you have rejected cases, you will want to have time to correct the errors and resubmit. Once the due date has passed, no further data will be accepted for the quarter.

Healthcare Personnel Influenza Vaccination (HCP)

- Start planning now for the Q4 2024 – Q1 2025 flu season
- If not already enrolled, visit <http://www.cdc.gov/nhsn/enrollment/index.html> for enrollment information
- Educational webinar materials pertaining to the HCP influenza vaccination measure are available on the CDC website at www.cdc.gov/nhsn/acute-care-hospital/hcp-vaccination/index.html.

2024 CAH Quality Infrastructure Assessment (The Assessment)

Introduction to the Assessment: MN Flex Program

- The purpose of The Assessment is to learn more about CAH quality improvement (QI) infrastructure and activities, services offered and related quality initiatives.
- The Assessment is an opportunity to gather information on QI processes from CAHs in a standardized manner and enhance Flex funded support.
- The data informs the [CAH Quality Infrastructure measure](#).
- It is one of the primary datasets MDH will use to inform Flex funded projects and plan for technical assistance needs.



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Introduction to the Assessment: MN Flex Program

- We are **requesting that all MN CAHs complete the survey**. The more we understand need, the better the programming. MN had a really great response rate last year!
- **The Assessment is due November 22nd**
- The Assessment can be accessed at https://umn.qualtrics.com/jfe/form/SV_1MkyCgKnQz5dLro



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2023 CAH Quality Inventory and Assessment Results Summary

CAH Facility Data Summary - Infrastructure

Total State CAHs	77	Leadership Responsibility and Accountability	Quality Embedded within the Organization's Strategic Plan	Workforce Engagement and Ownership	Culture of Continuous Improvement Through Systems	Culture of Continuous Improvement Through Behavior	Integrating Equity into Quality Practices	Engagement of Patients, Partners, and Community	Collecting Meaningful and Accurate Data	Using Data to Improve Quality
State CAHs Meeting Element: Count		67	47	45	69	63	18	39	60	56
State CAHs Meeting Element: Percentage		87%	61%	58%	90%	82%	23%	51%	78%	73%
National CAHs Meeting Element: Percentage		85%	52%	55%	82%	75%	20%	46%	70%	56%

health.state.mn.us

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2023 CAH Quality Inventory and Assessment Results Summary & New Flex Workplan



Integrating Equity into Quality Practices

Health Equity Organizational Assessment Improvement Project



Engagement of Patients, Partners, and Community

SDoH Screening and Referral Project
Community Health Needs Assessment Project
Community Health Worker Project



Workforce Engagement and Ownership

Culturally and Linguistically Appropriate Services (CLAS) Education

10/11/2024

health.state.mn.us

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2024 National Critical Access Hospital Quality Inventory and Assessment

Presentation for Minnesota Flex Program
October 9, 2024

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Objectives

- Provide overview of the National CAH Quality Inventory and Assessment ("Assessment")
- Understand changes to the Assessment
- Identify key resources and next steps for completing the Assessment

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National CAH Quality Inventory and Assessment: Background

With funding and support from FORHP, Flex partners collaborated on development of a standardized mechanism for gathering information to:

- Assess **CAH quality improvement infrastructure**
- Better understand CAH **measurement and quality activities** across **different service lines**

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National CAH Quality Inventory and Assessment: Purpose

Information captured can support quality activities at the following levels:

- **Hospital-level** – Provide state and national comparison information related to QI infrastructure, processes, quality activities and measurement across different CAH service lines
- **State-level** – Provide timely, accurate, and useful CAH quality-related information to help inform technical assistance support for CAH improvement activities
- **National-level** – Provide hospital and state specific information to help inform the future of MBQIP and national TA and data analytic needs

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Benefits of the Assessment for CAHs

CAHs will be able to:

- Assess their quality infrastructure across the core elements, and identify opportunities for improvement
- Benchmark and compare themselves to other CAHs in their state and nationally as it relates to quality infrastructure to set appropriate goals for improvement
- Work with State Flex Programs to identify peers in their state and nationally that have similarities or from whom they wish to learn more (e.g., those that share an EHR vendor, those with a service line your CAH is considering adding, etc.)
- Receive more targeted technical assistance from their State Flex Program based on service lines, CAH volume, quality reporting, and other key needs and opportunities

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Results from 2023 Assessment

- Nationally, 89% of all CAHs (over 1,200) completed the Assessment
- Minnesota had 92% of CAHs complete the Assessment
- State Flex Programs now have a wealth of knowledge about your CAHs, and can help to tailor resources and programming for you based on this
 - Can also provide these data to you to help you connect to other CAHs in your state, or help you get connected to CAHs in other states

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National CAH Quality Inventory and Assessment: Components

- Identification of Key CAH Characteristics
 - Hospital system membership, volume measures, EHR vendors
- Assessment of CAH Quality Infrastructure
 - MBQIP measure to assess capacity
- Inventory of CAH Service Lines and Related Quality Measures
 - Service lines provided in CAH
 - Quality measures submitted/tracked

For more detailed information, check out [Assessment Information Recording](#)

Updated CAH Characteristics Components

- Contact information for quality contact as well as Assessment respondent
- HCAHPS vendor
- Swing bed admissions volume and average length of stay
- Accrediting Agency

Core Elements of CAH Quality Infrastructure



**Leadership
Responsibility &
Accountability**



**Quality Embedded
Within the
Organization's
Strategic Plan**



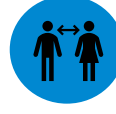
**Workforce
Engagement
& Ownership**



**Culture of
Continuous
Improvement
Through Systems**



**Culture of
Continuous
Improvement
Through Behavior**



**Integrating
Equity into
Quality Practices**



**Engagement of
Patients, Partners,
& Community**



**Collecting
Meaningful
& Accurate Data**



**Using Data to
Improve Quality**

[Link to CAH Quality Infrastructure Summit Report](#)

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Updates for CAH Quality Infrastructure

- Updated instructions
 - Based on feedback, we clarified several sections of the Assessment instructions, while the measure itself is unchanged
- This is a new MBQIP measure (submitted through the Assessment)
 - [New measure specifications are available here](#)

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Updates to Inventory Section

- Services/service lines added:
 - Medication Assisted Treatment (MAT)
 - Outpatient Pharmacy
 - Dialysis
 - Assisted Living
 - Urgent Care
- Quality Measures section is NOT included in 2024
 - This section will be revised for 2025, and only included in odd years

Data from the Assessment

- Data for the CAH Quality Infrastructure measure will be added to CAH and State MBQIP reports at the end of this year (and updated with the release of new data each year)
- State Flex Programs receive all data from CAHs in their state
 - So if you want to know if there are other CAHs in your state with certain EHR, HCAHPS vendor, low or high volume, service lines – Ask your State Flex Coordinator!!
- Data will help State and Federal Flex Program to provide better quality improvement programming and resources to meet your needs

Assessment Logistics

Assessment opened on September 16th

Assessment closes on **November 22nd**

Refer to submission from last year when collecting information for this year

- Reminder – nearly all answers will have changed, so you do need to re-collect the data with others from your team
- Can search email for monitoring@flexmonitoring.org as sender of email with responses attached for 2023 survey

Logistics – Process for CAHs

CAHs should:

1. Review the PDF of Assessment Instructions
2. Work with your team to gather the answers
3. Only after you've gathered all of your answers, log on to the online portal to submit answers - [Live link found here](#)

Note: Recommended that you submit your answers in one sitting

- **Estimated time to complete – 60 minutes to gather and submit data**
 - May vary depending on experience, knowledge of facility and quality initiatives, etc.
- Confirmation – after submitting Assessment online, CAH quality contact and submitter will receive email that includes responses submitted (save these for next year!)
- **Deadline for Completion of Assessment: November 22, 2024**

Assessment Resources

Several resources available for CAHs to help with completing the Assessment on the [FMT website](#):

- [CAH Fact Sheet](#)
- [Assessment Instructions – PDF](#)
- [Assessment Instructions – Word Doc](#)
- [Assessment Information Recording](#)
- [2023 Assessment National Report](#)

Questions?



Wrap Up

The Assessment is important, and its success depends on your participation!

Questions?

Contact: Megan Lahr at Flex Monitoring Team (FMT),
lahrx074@umn.edu

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Reminder: Important Links and Dates

- **Live Link to the Assessment:**

https://umn.qualtrics.com/jfe/form/SV_1MkyCgKnQz5dLro

- **Reminder:** there should be **no more than one** assessment completed and submitted at this link for your CAH, so it will be very important that one person coordinates the submission of your CAH's responses.
- It is highly recommended that person coordinating the submission enter all your CAH's responses in a single session. You will receive a confirmation email with your responses after you submit.

Survey Due Date: November 22, 2024

- **Resources:**

- Link to Assessment Questions: [2024 Assessment Instructions PDF.pdf \(flexmonitoring.org\)](#)
- Link to Assessment Fact Sheet: [2024 Assessment CAH Fact Sheet.pdf \(flexmonitoring.org\)](#)

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Who to reach out to for Questions

- Questions about how to complete the Assessment:
 - Contact **Senka Hadzic**, shadzic@stratishealth.org or **Megan Lahr** lahrx074@umn.edu
- Questions about Why your CAH should complete the survey:
 - Contact **Emma Distel**, MN Flex Program Coordinator at emma.distel@state.mn.us

Thank you!

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