MBQIP Open Call for Minnesota Critical Access Hospitals (CAHs)

July 9, 2025

1-2 p.m.

Welcome! We are glad you are here!

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Hope everyone is enjoying the summer!

Today's Discussion

- MBQIP Updates
  - Data Submission Deadlines
  - OP-18 Chart Abstracted Data Submission – **NEW PROCESS REMINDER**
  - MBQIP Latest Reports and Sharefile
- Topic Spotlight: An Overview of Best Practices for Emergency Department (ED) Throughput

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MBQIP Updates

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MBQIP Core Measure Set

Global Measures	Patient Safety	Patient Experience	Care Coordination	Emergency Department
CAH Quality Infrastructure Implementation*	Healthcare Personnel Influenza Immunization* Antibiotic Stewardship Implementation* *Safe Use of Opioids (eCQM)**	Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS)	*Hybrid All-Cause Readmissions** *Social Determinants of Health (SDOH) Screening** *SDOH Screen Positive**	Emergency Department Transfer Communication (EDTC) OP-18 Time from Arrival to Departure OP-22 Left without Being Seen*

Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health

Eight measures are reported annually (* denotes annual submission)
Three measures are reported quarterly (HCAHPS, EDTC, OP-18)

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Upcoming MBQIP Reporting Deadlines

Required Core Measures Reporting:
- EDTC Q2 2025 due July 31, 2025 (MHA Portal)
- OP-18 Q4 2024 due August 1, 2025 (Hospital Quality Reporting) – **REMINDER** - **NEW PROCESS**
- HCAHPS Q2 2025 due October 1, 2025 (Hospital Quality Reporting)
- CAH Quality Infrastructure Assessment Survey - Submission window: September 15, 2025- November 21, 2025, via survey link

Encouraged to Report:
- Hybrid Hospital Wide Readmissions (HHWR) Q3 2024 – Q2 2025 due September 30, 2025 (Hospital Quality Reporting)

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OP-18 New Process for Abstraction

- Starting with Q4 2024 data, abstraction and reporting for OP-18 is integrated into the Hospital Quality Reporting (HQR) portal.

- Instructions and video on how to abstract and submit OP-18 data via HQR are in the [MBQIP Quality Reporting Guide](), pages 8-9.

- How to Verify Your Data Was Accepted in HQR is on page 9.

- **Important:** You will need a HARP account to submit data into HQR. See pages 6-7.

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Update MBQIP Reporting Resources

- MBQIP Core Measures Reporting Deadlines (updated as of April 7, 2025): [MBQIP 2025 Core Measure Set and Data Submission Deadlines]()

- MBQIP Quality Reporting Guide (updated as of April 7, 2025): [MBQIP-Quality-Reporting-Guide Minnesota]()

- Stratis Health MBQIP Website: [Minnesota Critical Access Hospital Reporting and Improvement Assistance - Stratis Health]()

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Latest MBQIP Reports

Core Measures Submission

- EDTC Q1 2025 is at 100% reporting (no change in trend). The goal across all MN CAHs is to achieve an overall composite score of greater than 80%.
  - Minnesota Composite Score Performance at 89% for Minnesota

  EDTC-Measure-Improvement-Ongoing-Lessons-Learned-August-2023.pdf
- OP-18 Q3 2024 is at 92% (70 out of 76 CAHs); Q2 2024 was 95% reporting (72 out of 76 CAHs).
- HCAHPS Q3 2024 is at 96% reporting (73 out of 76 CAHs).

Accessing MBQIP Reports on Sharefile

- ShareFile - Sign In
- Three types of reports:
  - MBQIP Report - contains the reporting status and performance on all core measures except HCAHPS
  - HCAHPS – contains HCAHPS composite data elements
  - CAH Quality Infrastructure Implementation Assessment

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How to View Latest MBQIP Reports

Accessing Your Reports

To access your reports on the Stratis Health ShareFile portal:

1. Click this link: https://stratishealth.sharefile.com/
2. Enter your email address.
3. Enter your password.
   If you have forgotten your password or this is your first time using the system, click on 'Forgot Password'.

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Connecting Reporting and Quality

- Make sure to review your quarterly MBQIP reports
- Share with your quality committee
- If seeing a decreasing trend in performance scores, discuss with your committee to identify opportunities for improvement. Consider including it in your QAPI.
- *Stay tuned for upcoming activities to improve MBQIP measures.*

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Topic Spotlight:
Best Practices for Emergency Department (ED) Patient Flow

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Background

- Stratis Health convened a learning collaborative in early 2025 with 11 Minnesota critical access hospitals, focusing on improving performance on quality measures related to ED care, including median time from arrival to departure (OP-18), patient left without being seen (OP-22), and ED patient experience.

- Recordings and slides from the LAN are available on YouTube: MN CAH LAN - Improving Emergency Department Patient Flow and Experience

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Learning Collaborative Objectives

After this learning collaborative, participants will be able to:

- Understand the variety of ways ED patient flow impacts quality measures and patient outcomes

- Conduct a root cause analysis leveraging a team-based and data-driven approach to identify primary barriers to ED patient flow

- Describe evidence-based and promising practices for improving patient flow and experience in the ED

- Develop, implement, and sustain an action plan to improve ED patient flow and patient experience
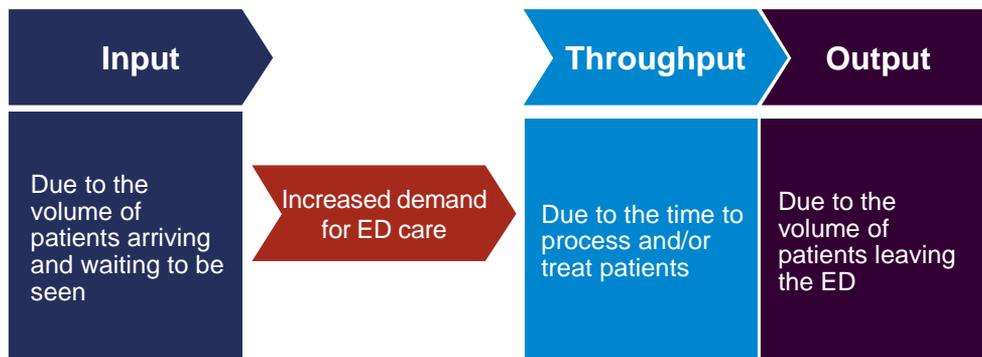
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What does research tell us?

Poor ED patient flow can cause overcrowding, which can lead to:
- An increase in mortality and morbidity
- A decrease in the ability to provide timely care
- Reduction in ED capacity negatively impacts the quality of care
- Patients leaving without being seen
- Decreased job satisfaction

Overcrowding in Emergency Department: Causes, Consequences, and Solutions—A Narrative Review - PMC (nih.gov)

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From the Literature:
ED Patient Flow Challenges

Input	Throughput	Output
Due to the volume of patients arriving and waiting to be seen	Due to the time to process and/or treat patients	Due to the volume of patients leaving the ED

Increased demand for ED care

Sartini et al. (2022) and Savioli et al. (2022)
Diagram adapted from: Hospital-Based Congestion EMRA

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Open Discussion and Networking

- Reflect on the last quarter:
  - Share your major accomplishment
  - Share your major challenge and how you addressed it

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Next Steps

- The next MBQIP Open Call is scheduled for July 9, 2025, from 1 to 2 p.m.
  - Meeting Registration – Zoom
- 1:1 MBQIP check-in calls continue
- Monthly Quality Connect Newsletter – let us know if you are not receiving this and would like to be added to the list
- We are here to support you!
  - Stratis Health Minnesota MBQIP website
  - Questions: Jodi Winters at jwinters@stratishealth.org.

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Stratis Health Project Team

Senka Hadzic, Program Manager
shadzic@stratishealth.org

Sarah Brinkman, Senior Program Lead
sbrinkman@stratishealth.org

Karla Weng, Senior Program Lead
kweng@stratishealth.org

Jodi Winters, Executive Assistant
jwinters@stratishealth.org

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Thank you!

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