

# MBQIP Open Call for Minnesota Critical Access Hospitals (CAHs)

November 12, 2025

1:00 - 2:00 p.m.

*Welcome! We are glad you are here!*



0

## Today's Discussion

- Stratis Health Support Annual Survey Results
- MBQIP Updates and Reminders
  - Data Submission Deadlines
  - MBQIP Reports
  - Resources
- Superior Health Quality Alliance and the Great Lakes QIN-QIO
- Healthcare Provider Influenza Vaccination
- Open Discussion and Questions

1



1

## Chat Introductions

- Name | Role | Facility
- Favorite winter activity



## Stratis Health Support Annual Survey Results

## Feedback on Resources

Total of 27 responses from 26 CAHs (34% response rate)

Resource	# Don't Know or NA	# Not at all or Not very useful	# Somewhat or Very Useful	Percent Useful
<a href="#">MBQIP MN CAH Quality Reporting Guide</a>	0	1	26	96%
<a href="#">MBQIP Data Submission Deadlines</a>	0	0	27	100%
<a href="#">MBQIP Open Calls</a>	1	1	25	96%
Direct TA	10	0	17	100%
<a href="#">MN CAH Quality Connect (Newsletter)</a>	0	2	25	93%
Learning & Action Networks	9	1	17	94%
1:1 Calls/Site Visits	8	1	18	95%
<a href="#">SDOH Toolkit</a>	6	3	18	86%
<a href="#">EDTC Scatterplots</a>	3	2	22	92%
<a href="#">MBQIP Data Reports</a>	1	2	24	92%

4

4

## Actionable Comments

- It would be helpful if the MBQIP program could be more integrated with other programs to reduce the reporting burden.
- Which CMS listserv emails should a CAH quality analyst sign up for
- Review the Hospital Quality Reporting Centralized Dashboard during an MBQIP Open Call
- Epic report development resources for the EDTC measure

5

5

## MBQIP and QAPI

**Question:** Does your hospital align MBQIP with your Quality Assessment and Performance Improvement (QAPI) plan and/or overall quality improvement strategies?

Of the 26 CAHs that responded:

Yes	No	Not Sure
23	1	2

6

## How CAHs are Aligning MBQIP with QAPI

- Use MBQIP performance data to identify opportunities for improvement.
- Embed MBQIP measures into annual QAPI plans.
- Track MBQIP measures on dashboard.
- Review MBQIP measure performance with quality committee.

7

# MBQIP Updates and Reminders



8

## Updated MBQIP Core Measure Set

Global Measures	Patient Safety	Patient Experience	Care Coordination	Emergency Department
CAH Quality Infrastructure Implementation*	Healthcare Personnel Influenza Immunization*  Antibiotic Stewardship Implementation*  Safe Use of Opioids (eCQM)*	Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS)	Hybrid All-Cause Readmissions*	Emergency Department Transfer Communication (EDTC)  OP-18 Time from Arrival to Departure  OP-22 Left without Being Seen*

[Minnesota Critical Access Hospital Reporting and Improvement Assistance](#)

Six measures are reported annually (\* denotes annual submission)

Three measures are reported quarterly (HCAHPS, EDTC, OP-18)

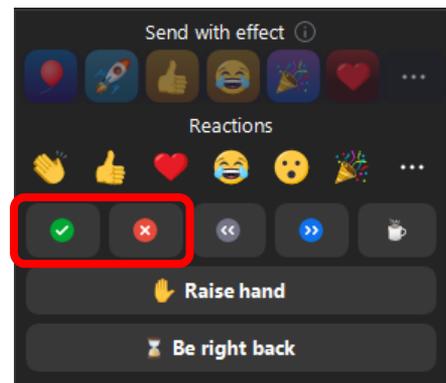


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9

## Real-Time Input

- On the menu bar in Zoom screen, find “React”
- Click to open and you should see this →
- Use the green check mark and red x to provide input about your facility



10

## Hybrid Hospital Wide Readmissions

Did your facility submit the Hybrid Hospital Wide Readmissions data that was due on October 1?



11

# MBQIP Data Reporting Upcoming Due Dates

- **2025 CAH Quality Infrastructure Implementation**
  - Due November 21 (National CAH Quality Inventory and Assessment)
- **HCAHPS Q3 2025**
  - Due January 14, 2026 (HQR)
- **EDTC Q4 2025**
  - Due February 2 (MHA Portal)
- **OP-18 Q3 2025**
  - Due February 2 (HQR)
- **Antibiotic Stewardship CY 2025**
  - Due March 1 (NHSN)
- **Safe Use of Opioids CY 2025**
  - Due March 2 (HQR)

# Upcoming Reporting Due Dates

Measure ID	Description	MBQIP Domain	Reported To	Encounter Period			
				Q1 / 2025 Jan - Mar	Q2 / 2025 Apr - Jun	Q3 / 2025 Jul - Sep	Q4 / 2025 Oct - Dec
CAH Quality Infrastructure	CAH Quality Infrastructure Implementation	Global Measures	FMT via online survey	National CAH Quality Inventory and Assessment Submission window: September 15, 2025 - November 21, 2025			
HCP/ IMM-3	Influenza Vaccination Coverage Among Health Care Personnel	Patient Safety	NHSN	May 15, 2025 (Q4 2024 - Q1 2025 data)	N/A	N/A	May 15, 2026 (Q4 2025 - Q1 2026 data)
Antibiotic Stewardship	Implementation of the Core Elements of Antibiotic Stewardship	Patient Safety	NHSN	Mar 1, 2026 (CY 2025 data)			
Safe Use of Opioids	Safe Use of Opioids	Patient Safety	HQR Secure Portal	March 2, 2026 (CY 2025 data)			
HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems	Patient Experience	HQR via Vendor	July 9, 2025	October 8, 2025	January 14, 2026	April 8, 2026
Hybrid HWR	Hybrid Hospital-Wide Readmissions	Care Coordination	HQR Secure Portal	Hospitals are encouraged to report October 1, 2025 (Q3 2024 - Q2 2025 data)		October 1, 2026 (Q3 2025 - Q2 2026 data)	
EDTC	Emergency Department Transfer Communication	Emergency Department	MN Hospital Association Portal	April 30, 2025	July 31, 2025	October 31, 2025	February 2, 2026
OP-18	Median Time from ED Arrival to ED Departure for Discharged ED Patients	Emergency Department	HQR Secure Portal	August 1, 2025	November 3, 2025	February 2, 2026	May 1, 2026
OP-22	Patient Left Without Being Seen	Emergency Department	HQR Secure Portal	May 15, 2026 (CY 2025 data)			

## MBQIP Reports

- [ShareFile - Sign In](#)
- Recently Distributed:
  - MBQIP 2025 Report 4
  - EDTC Q2 2025 Scatterplots
- Forthcoming –
  - EDTC Q3 2025 Scatterplots – Anticipated in November
  - HCAHPS Q1 2025 – Anticipated in December
  - MBQIP 2026 Report 1 – Anticipated in January

14



14

## MBQIP Resources

[Minnesota Critical Access Hospital Reporting and Improvement Assistance Webpage](#)

### New

- [MN CAH Quality Measure and Reporting Crosswalk](#)  
(Created August 2025)

Have you looked at this new resource yet?



15



15

## Learning Collaboratives

- Purpose of learning collaboratives (or LANs) is to support CAHs in a group learning environment to improve quality of care.
- Goal – 100% of participants increase confidence in quality or health improvement best practices.

16

16



## Self-Reflection

What quality or population health related learning collaboratives would be most useful to you and your facility?



## Waterfall Chat

Draft your response in chat but **DO NOT HIT ENTER** until told.

17

17

# Superior Health Quality Alliance Great Lakes QIN-QIO



18



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## Meet Superior Health Quality Alliance: Minnesota's QIN-QIO

Jerri Hiniker, RN, BSN  
Janelle Shearer, RN, BSN, MA, CPHQ  
Quality Improvement Advisors  
November 12, 2025

Empowering patients, families and caregivers to achieve health care quality improvement

19

## Objectives

- Define Quality Improvement Networks-Quality Improvement Organizations (QIN-QIO) and their services.
- Explain the goals and objectives of the Centers for Medicare & Medicaid Services (CMS) 13th Scope of Work (13SOW).
- Explain how your organization can benefit from resources and support of a QIN-QIO to improve the quality of care, patient and family satisfaction and health outcomes.
- Provide contact information for Superior Health Quality Alliance (Superior Health) QIN-QIO.



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20

## Who is Superior Health – Power of Eight



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21

## Superior Health Expertise and Strengths



22

## History of QIN-QIO Program

The QIO Program, established in 1982 under the Social Security Act, is a federal initiative to improve the quality of healthcare for Medicare beneficiaries.

- Using data to track health care quality improvements at the local level.
- Protecting the integrity of the Medicare Trust Fund.
- The QIN-QIO Program serves people with Medicare, health care providers and communities.

23



## Five Year QIN-QIO Program Overview

- First 12 months
  - State-based landscape assessments, engagement of provider organizations, initial assessments, development of quality action plans.
- Years 1 – 4 of Quality Improvement (QI) Cycle
  - Hands-on QI work, measurement and progress reporting
- Final months of 13SOW
  - Celebrate success and plan for transition as needed



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## Services and Focus Areas Provided by QIN-QIOs in the 13SOW

The QIO Program has two core contract functions: quality assessment with performance monitoring and health care quality improvement support. Both functions are carried out through **four initiatives**:

- Direct technical assistance and resources
- Advanced data analytics support
- Evidence-based intervention recommendations
- Customized training and education

**Focus Areas:** Disease prevention, quality and patient safety, chronic conditions management, behavioral health, emergency preparedness, care coordination and workforce challenges.



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## 13 SOW Foundational Aim: Quality Management Infrastructure (QMI)

### Emergency Preparedness

- QMI emphasizes emergency preparedness to ensure health care systems respond effectively to public health crises.

### Workforce and Governance

- Strategic workforce planning and governance structures enable sustainable and quality health care delivery.

### Technology and Innovation

- Integration of technology and innovation reduces burdens and enhances care quality and delivery.

### Supply Chain and Safety

- Managing supply chains, drug shortages and cybersecurity strengthens safety and quality in health care systems.



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## 13 SOW Clinical Aims

### Prevention and Chronic Disease

- Focus on increasing vaccination rates and managing chronic diseases like type 2 diabetes, hypertension and chronic kidney disease.

### Patient Safety Initiatives

- Aim to reduce infections, adverse drug events and incidents such as falls and pressure injuries.

### Behavioral Health Strategies

- Address depression, suicide prevention, substance use disorders and chronic pain management.

### Care Coordination Efforts

- Reduce hospital readmissions and emergency visits by improving care transitions and integrating social services.



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## What Can a QIN-QIO Do for You?

- Support improving patient/resident outcomes, compliance with CMS quality measures and operational performance—at no cost.
- Provide training resources, data analysis, health information technology (IT) tools, coaching and structured collaboratives really focused on what matters in nursing homes, hospitals and clinics.
- Connect facilities with local, state and national resources and initiatives that will aid in their quality journey.



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30

## Examples of Superior Health Resources

- [Superior Health Online Resource Library](#)
- Front Line Forces Training Modules
  - [Change in Condition \(FLF\) - Superior Health Quality Alliance](#)
- Toolkits for Interventions
  - [Change Package Template](#)



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31

## Superior Health Impact

Superior Health has achieved significant milestones:



- 86% reductions in infection control citations among long-term care facilities.



- Avoided more than 270,000 patient harms.
- Reduced hospital readmissions by 21%.
- Delivered more than \$1 billion in measurable value.
- [Superior Health Transforming Health Care Delivery Report](#)



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32

## Technical Assistance

- One-on-one meetings with your Quality Improvement Advisor
- Improvement sprints
- Affinity groups
- Library of resources
- Innovative interventions
- Back to Basics training modules
- Quality Action Plan

### How We Help



TOOLS AND  
BEST PRACTICES



LEARNING  
COLLABORATIVES



ONE-ON-ONE  
COACHING



ACHIEVEMENT  
RECOGNITION



PODCASTS



WEBINARS



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33

## Next Steps: Engage with Superior Health

- It's to start, just fill out the enrollment form.
  - [Enrollment form](#)
  - [bit.ly/Enroll-With-SuperiorHealth](https://bit.ly/Enroll-With-SuperiorHealth)
- After submitting the form, a quality improvement advisor will be in touch to talk about next steps.
- Watch for emails Superior Health regarding enrollment.
  - Ensure [info@superiorhealthqa.org](mailto:info@superiorhealthqa.org) is on your organizations "safe sender" list. It is helpful to have your IT staff "safe list" the superiorhealthqa.org domain too.



Scan to access enrollment form.



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34

## CMS Resources and References

- [QualityNet](#)
- [CMS Quality Conference](#)
- [Quality Improvement Organizations](#)
- [QIO Program 13 SOW](#)
- [Beneficiary and Family Centered Care-Quality Improvement Organizations \(BFCC-QIOs\) BFCC Program](#)



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35

## Questions?

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36



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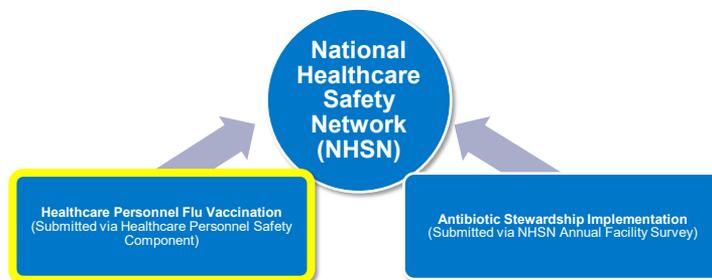
13SOW-QINQIO-R4-WI-25-43 101325

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37

# Healthcare Provider Influenza Vaccination

## Healthcare Personnel Influenza Vaccination (HCP)



Reported Annually:

- Q4 2025-Q1 2026 (flu season) data due May 15, 2026

## HCP: Measure, Rationale, and Improvement

**What:** Influenza Vaccination Coverage among Healthcare Personnel

**Why:** 1 in 5 people in the U.S. get influenza each season. Combined in pneumonia, influenza is a leading cause of death, with two-thirds of those attributed to patients hospitalized during the flu season.

**Improvement noted as:** Increase in the rate (percent)

40



40

## HCP: Measure Definition

**Numerator** - All HCP who:

- Received vaccination at the facility
- Received vaccination outside of the facility
- Did not receive vaccination due to a medical contraindication
- Did not receive vaccination due to declination
- Had an unknown vaccination status

**Denominator** - All HCP that worked in the facility (part-time or full-time) for at least one day during the encounter period of October 1 – March 31

**Healthcare Personnel defined as:**

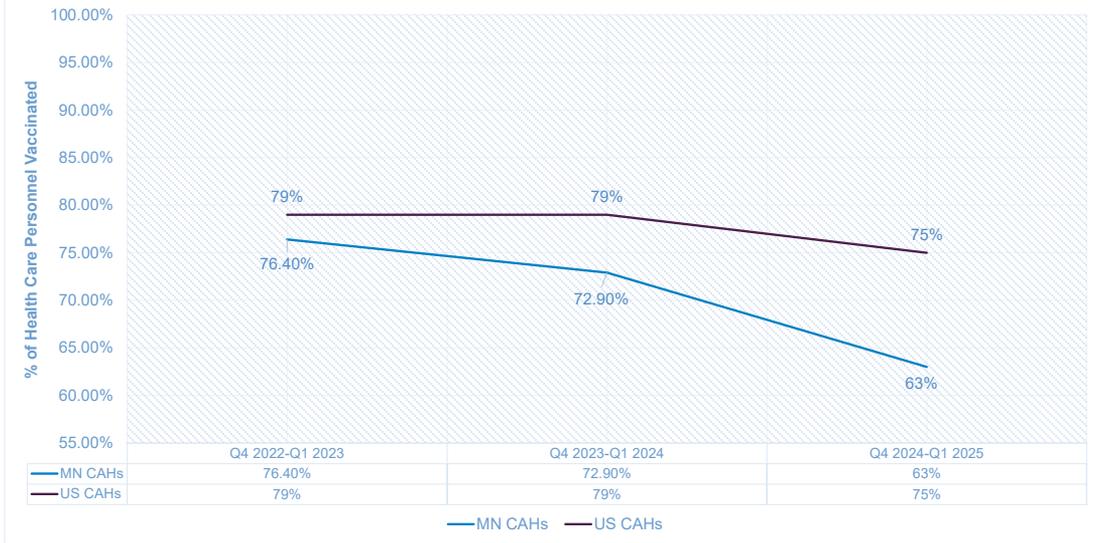
- Employees on payroll
- Licensed independent practitioners
- Students, trainees, and volunteers 18yo+

41



41

**Health Care Personnel Influenza Vaccination Performance Over Time – MN and US Critical Access Hospitals**



## Discussion

- What have been your biggest barriers to improving influenza vaccination rates among staff?
- What strategies have worked?
- What strategies haven't worked? (or maybe worked in the past but aren't as effective anymore?)

## HCP: Improvement Strategies

- Launch an organized influenza vaccination campaign to improve acceptance rates
- Provide easy access to all HCP on all shifts as soon as vaccines are available
- Provide name badge stickers to those that are vaccinated
- Have a campaign goal and highlight level of vaccination coverage among HCP as a patient safety measure
- Engage in motivational interviewing for those who are uncertain and address any fears or concerns 1:1
- Make it fun! Check out an example of a successful CAH flu shot poster campaign: [Quality Time: Sharing PIE - Making Quality Improvement Fun](#)

## Wrap Up



## Learning Collaborative Opportunities

What topic(s) would you like to see offered for learning collaboratives?

- Quality Improvement Basics (introductory)
- Enhancing Quality Infrastructure (advanced)
- QAPI Plan Development
- CAH Quality Networking
- Age-Friendly Care
- Patient Experience
- Survey Readiness
- Childhood Vaccines and Wellness Visits
- Cancer Screenings

46



## Close-Out Poll

Rate your level of agreement with the following :

1. This event provided content that will be useful in my job.
2. This session met or exceeded my expectations.

-  Strongly Disagree
-  Disagree
-  Agree
-  Strongly Agree

47

## Upcoming MBQIP Open Calls

All calls are on Wednesdays from 1-2:00 p.m. CT

- January 14, 2026 | [Register](#)
- April 8, 2026 | [Register](#)
- July 8, 2026 | [Register](#)

## Stratis Health Project Team

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## What Else?



## *Thank you!*

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